## Using the Online Payment System

Derby provides an online payment system for WPCA and other tax bills. The system can be a bit difficult to use and the city is currently working on selecting another vendor. However, here is a simple walk through that we hope will help you use the WPCA part of the system.

When you use the link on the WPCA page to the online system, it brings you to <u>https://www.mytaxbill.org/inet/bill/home.do?town=derby</u> and the screen that you see below. You can see that Tax Bills is highlighted and you can search by a variety of criteria. However, you may find it easier to Click on the Sewer/Water/Misc. link to go directly to the WPCA component.



When you get to the WPCA page, you will search by your **Bill Number** which is in the List Number box on your bill from WPCA. There is no Unique ID to use. *Unfortunately, the example that is shown if you click on the See Example link is from another town on the system – not Derby.* You will be entering the year (2023) in the first box. The second box will contain the bill type which is either 07 – SEWER USAGE or 17 – SEWER USAGE. One is for the usage while the other is for the capital fee, but you can use either one. The third box is the Bill Number.

City of De	rby			<b></b>	0 BILL(S) - \$0.00 ▼	
Home → Shopping Cart	Checkout					
TAX BILLS	VER/WATER/MISC	;				
Click on Sewer/Water/Mi	want to search your F	Real Estate, Person	lisc bills only. nal Property, Motor Vehicle o	r Supplemental Bi	lls.	
Click on Sewer/Water/Mi Click on Tax Bills if you SEARCH BY		Real Estate, Person	nal Property, Motor Vehicle o	r Supplemental Bi	lls.	
Click on Sewer/Water/Mi	Enter the search	Real Estate, Person criteria below:	Search 2	r Supplemental Bi	lls.	
Click on Sewer/Water/Mi Click on Tax Bills if you SEARCH BY	Enter the search Enter the search Bill year, then bill t	Real Estate, Person criteria below:	Search @		lis.	
Click on Sewer/Water/Mi Click on Tax Bills if you SEARCH BY Bill #	Enter the search Enter the search Bill year, then bill t	Real Estate, Person criteria below:	Search 2		lls.	

Here is what your search criteria will look like when you fill in the boxes:

City of Derb	у			<b></b>	Account info last up 0 BILL(S) - \$0.00 ▼	pdated on Sep 5, 2023
Home > Shopping Cart > C	Checkout					
TAX BILLS	R/WATER/MISC					
	N/WATER/WISC					
		Sewer/Water/Misc bills only.				
Click on Tax Bills if you wa		Estate, Personal Property, M	lotor Vehicle or Sup	plemental Bil	ls.	
	nt to search your Real	Estate, Personal Property, M	-	plemental Bil	ls.	
Click on Tax Bills if you wa	nt to search your Real Enter the search crit 2023 07 Bill year, then bill type	Estate, Personal Property, M eria below: XXXXXXX Search	0		ls.	

Whether you use 07 or 17 as the code, you will still go to a page that shows your history and the current bills will be at the bottom of the screen. The columns will show you the total bill for each component, the amount paid and the amount now due. Both bills may be paid in installments with half due now and half due in March.

	City of Der	Ъу				=	Account me	redated on Sep 5, 2023
Home Shop	oping Cart →	Checkout ER/WATER/MISC						
Click on Tax I		c if you want to search ant to search your Real Enter the search crit	Estate, Perso			Supplemental B	Bills.	
Bill #	~	Enter the search crit	eria below:	Search	0			
See Exa	mple	Bill year, then bill type ⊛All ⊖Due Now ⊖			t Records for Year	2022		

01 - REAL ESTATE	02 - PERSONALPROPERTY	03 - MOTOR VEHICLE	04 - MOTOR VEHICLE SUPP
07 - SEWER USAGE	17 - SEWER USAGE		

BILL #	UNIQUE ID	BILL TYPE	TOTAL TAX	PAID	OUTSTANDING	OPTIONS	PAY ALL
2007-07-0003560 District: 1		SEWER USAGE	\$193.72	\$193.72	\$0.00	Ø 🤰 🖪	
2008-07-0003560 District: 1		SEWER USAGE	\$192.10	\$192.10	\$0.00	o 🛃 🖪	
2009-07-0003560 District: 1		SEWER USAGE	\$197.61	\$197.61	\$0.00	o 🛃 🖪	
2010-07-0003560 District: 1		SEWER USAGE	\$214.80	\$214.80	\$0.00	o 🛃 🖪	
2011-07-0003560 District: 1		SEWER USAGE	\$220.75	\$220.75	\$0.00	o 🛃 🔝	
2012-07-0003560 District: 1		SEWER USAGE	\$316.73	\$316.73	\$0.00	o 🛃 🔝	
2013-07-0003560 District: 1		SEWER USAGE	\$324.32	\$324.32	\$0.00	o 🛃 🔝	
2014-07-0003560 District: 1		SEWER USAGE	\$351.61	\$351.61	\$0.00	o 🛃 🖾	
2015-07-0003560 District: 1		SEWER USAGE	\$366.30	\$366.30	\$0.00	o 🛃 🔝	
2016-07-0003560 District: 1		SEWER USAGE	\$337.46	\$337.46	\$0.00	o 🛃 🔚	
2017-07-0003560 District: 1		SEWER USAGE	\$338.70	\$338.70	\$0.00	o 🛃 🔚	
2018-07-0003560 District: 1		SEWER USAGE	\$317.90	\$317.90	\$0.00	o 者 🔽	
2018-17-0003560 District: 1		SEWER USAGE	\$257.00	\$257.00	\$0.00	o 🛃 🖬	
2019-07-0003560 District: 1		SEWER USAGE	\$356.98	\$356.98	\$0.00	o 🛃 🖾	
2019-17-0003560 District: 1		SEWER USAGE	\$257.00	\$257.00	\$0.00	o 🎽 🔝	
2020-07-0003560 District: 1		SEWER USAGE	\$370.86	\$370.86	\$0.00	o 者 🔽	
2020-17-0003560 District: 1		SEWER USAGE	\$257.00	\$257.00	\$0.00	Ø 🧏 🛅	
2021-07-0003560 District: 1		SEWER USAGE	\$356.90	\$356.90	\$0.00	o 🎽 🖾	
2021-17-0003560 District: 1		SEWER USAGE	\$257.00	\$257.00	\$0.00	o 🎽 🔚	
2022-07-0003560 District: 1		SEWER USAGE	\$351.46	\$351.46	\$0.00	ø 🛃 🖪	
2022-17-0003560 District: 1		SEWER USAGE	\$257.00	\$257.00	\$0.00	o 🛃 🖾	
2023-07-0003560 District: 1		SEWER USAGE	\$349.35		\$174.68	o 🛃 🖾	
2023-17-0003560		SEWER USAGE	\$257.00		\$128.50	o 🛃 🐹	

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From there, you select which bill(s) you want to pay now, and they will show up in the cart at the top of the page. Click on the bills and go to Checkout to pay the bill by clicking on Pay Now to be directed to the secure payment page.

City of De ► Shopping Cart	-		Ţ	Account	tinfo last updated on Sep 5, 2023 )3,18 ▼
BILL #	UNIQUE ID	BILL TYPE	PAY AMOUNT	REMOVE	
2023-7-3560	3560	SEWER USAGE	174.68	×	
2023-17-3560	3560	SEWER USAGE	128.50	×	
Department of 33). ALL outsta	Motor Vehicles or rene nding vehicle taxes ass delinquent, must be	ou will not be able to register a w any vehicle registrations. (f sociated with your name and/c paid in full in order for a rele OR'S OFFICE at (203) 736-145 TO OBTAIN A RELEASE.	Per Connecticut General St or your VIN#, including tax ase to be issued.	tatute 14- es not yet	
		12-144b. payments must first be of tax (real estate, motor ve			
After clic	king on "Pay Now" but	ton, you will be redirected to	our secure processing cen	ter.	
				or of Payments: 2 botal Payments: \$303.18	
			Back To Search Result	Pay Now	

On the payment page, the amounts shown will be for the first half payment due, but you can change that to the full amount if you would rather pay the whole amount at once.

Just a quick note about the fees that are charged for using the Online System. Neither the City nor WPCA receives any of the charged fees. The fees are paid directly to the vendor providing the Online System to the City.